

“They Don’t Need Perfect – They Just Need You”
Marin County Celebrates Child Support Awareness Month

San Rafael, CA - The Marin County Department of Child Support Services (DCSS) joins the State of California DCSS in celebrating August as Child Support Awareness Month. We use this opportunity to inform the public about the availability and benefits of child support services, which include programs and services that are low-cost or free and available to any party to a child support order, regardless of participation in public assistance.

Many parents can be overwhelmed by the complexities of raising a child, striving hard to be the “perfect” parent. To that end, this year’s Child Support Awareness Month campaign encourages parents with this year’s theme: “They Don’t Need Perfect, They Just Need You.” This message references all of the benefits that children receive from the participation of both parents in their lives, and helps all parents remember that Child Support Services is there to assist them in reducing the stress of the child support process.

Last year, Marin County DCSS distributed \$12.7 million in support payments of which \$8.6 million was consistent monthly child support made by responsible parents within 1,410 Marin County families. “Consistent and reliable child support payments help to provide financial stability for children, creating a greater opportunity for their overall success” says Marin County Director of DCSS, Jill Francis.

DCSS continues to make paying child support even more convenient. Current options include paying online and by phone with a credit card or direct debit, through MoneyGram and PayNearMe at several retail locations, via PayPal, by mail, or at self-service kiosks at local child support agencies.

To help parents in managing their child support case, the Customer Connect portal allows parents access to their child support account to check balances, view payment history, see upcoming court dates and update their information. To register with Customer Connect, visit the California Department of Child Support Services website.

To access child support services, a parent can complete an application online or in person at any child support services office in California. Remember, children are inspired by their parents, “They Don’t Need Perfect – They Just Need You”.

Contact information:

Marin County Department of Child Support Services
88 Rowland Blvd, Suite 200, Novato, CA 94945
Hours: 8:30 AM to 4:00 PM (weekdays)

- Customer service: 866-901-3212 (closed noon-1:00 PM)
- Local website: www.marincounty.org/depts/cs
- California State website: www.childsup.ca.gov (for applications and a description of services)
- Email: lcsa@marincounty.org